



Integrated Management System and Plan

1.5

QMS POLICY STATEMENT

A signed copy of the below Quality Policy Statement is to be publicly displayed within the office of Poletech at 101_Maskey Road Mt Thorley NSW 2330 and on the company web page at all times.

QUALITY POLICY STATEMENT

Poletech Pty. Ltd. is committed to achieving total customer satisfaction through vigorous innovation and constant improvement of its business processes.

The company mission is to successfully deliver to our customer’s high quality, innovative, cost effective composite products that meet customer needs and other applicable requirements.

To fulfil the mission, the company is to maintain a practical but comprehensive quality system based on its stated commitment to:

- Health and Safety
- Customer satisfaction
- Human Resources
- Equipment Control
- Product Control
- Business Development
- Quality and continuous improvement.

The policy embraces the following key principles:

The satisfaction of customers, both external and internal, shall be the primary focus of the quality management activities.

Systems and controls are developed on both a risk and prevention based process to promote thought and foster more effective decision making and ultimately improve long term results, across all aspects of the company.

Funders and Suppliers are integral to the quality process and company staff shall work closely with them to meet customer’s requirements.

Staff shall be encouraged and empowered to participate in quality improvement activities through teamwork and focused task / project groups.

All staff shall have individual responsibility for understanding and applying this quality policy in the performance of their tasks.

Company management is fully committed to this quality policy through active participation in quality improvement activities and leadership by example.

B.R. Whalan (Director)
POLETECH PTY LTD

Rev 003
Release Date: 1/08/21 Approved BW

Reviewer:	Phil Jones Lachlan Armstrong	Implemented Date: 15/6/12	Last Reviewed 01/02/2018
Approved By:	Ben Whalan		Poletech QMS 9001-2015 Rev 3.docx